

WhiteStar Chat

Quick Start Guide

1. Downloading and Installing

- On iPhone, go to the Apple App Store and search for “WhiteStar Chat” (WSC), then download and install it on your device.
- On Android, go to the Google Play Store and search for “Society Secure Messenger” (Society), then download and install it on your device.



2. Launching and Creating a Profile

Launch the app and follow the on-screen prompts to create an account.

Enter and confirm your email address. Please allow a few minutes for the WhiteStar confirmation email to reach your client. If you do not see the email after a few minutes, please check your spam folder.

Choose your name and optionally select a profile picture. Please bear in mind usernames are not currently modifiable, so please pick the username you wish to be known by. **We highly recommend using your real name, so other people know who you are!**

3. Set your Password

Pick a strong password and confirm it by entering it a second time. WSC or Society will analyze your password against known hacking algorithms to make sure it's strong enough.

In general, strong passwords have **at least one capital letter, one special character and one number, and should be 8-13 characters long.**

NOTE - WhiteStar does **NOT** centrally store your password. Therefore, take great care not to forget it. There is a password recovery mechanism via the Backup Buddy system which is covered below.

4. Your first Connection

Go to the Connection screen by tapping “Connections” at the bottom of the page.



Tap the Add Connection button and enter in the email address of the person you want to connect with and send an invite. You can also look for people in your phonebook, or scan a user Signit QR code (which is located on a user's profile screen) to make an in-person connection.



Once you send an invite, you will be connected with that person **as soon as they come online.**

HINT - You can reject any incoming connections with an option on your profile screen.

Use the Buddy System!

After making connections, make sure to select at least one of them as your Backup Buddy. The Backup Buddy system enables them to help you recover your account in case you lose or forget your password.

On your connections screen, select which person you want as your Backup Buddy, then press “Select Recovery Buddy”. Your Buddy will be set. You can select more than one Backup Buddy.

Set Backup Buddy

5. Your first Chat

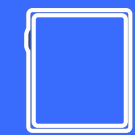
Go to the Conversation screen by tapping “Conversations” at the bottom of the screen and tap the Add Chat button. Add an optional title and picture for the chat, and then tap the “Add Participants” button to add the people you want to invite to the chat. Once you're done selecting participants, then tap “create” in the top right.



Chat as normal! You can edit and delete information out of chats by long pressing on your messages and selecting the action you want from the bottom sheet menu.

If you own the chat, deleting it removes all of its content from all participants. Leaving a chat someone else owns removes your content from the chat on everyone else's devices.

Device Federation



If you use multiple devices (Like an iPad and an iPhone), you can “Federate” them together by logging into WhiteStar Chat or Society on each of your devices using the same email address.

Federation synchronizes all of your information across all of your devices.

During onboarding and initial setup, simply use the same email address on your second device, and it will “Federate” with the first automatically. Afterward, your devices will share one common profile and act as a single entity.

Devices have to be online in order for information to be synchronized between Federated devices.

HINT - Your Federated devices are automatically set as Backup Buddies for each other.

StarDrop - Encrypted File Transfers



WhiteStar Chat and Society both include StarDrop - our anywhere-to-anywhere, cross platform encrypted file transfer system. Drop any file of any size between devices anywhere in the world, with full end-to-end encryption.

To send a file, tap “StarDrop” at the bottom of the screen and then press “Drop”. Then select the file you'd like to send from your device's file system, and the recipient(s). Then tap send.



Please note, once a file is sent and exported, it can no longer be recalled or deleted by the sender.

HINT - If you would like to send files with controllable export permissions, try sending a file in a chat!

HIPAA Compliance with WhiteStar Products

WhiteStar Products are fully HIPAA compliant and are always encrypted (both while messages are traveling to their intended destinations and while they're stored on your device).

With WhiteStar Products, you don't have to worry about data privacy - the apps will do the heavy lifting for you!

Using Society with WhiteStar Chat



Society users can connect with WhiteStar Chat users seamlessly, with complete compatibility for chat, StarDrop, user profile and account management, etc. If you are an Android user, use Society to connect and chat with WhiteStar Chat users.



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